





Nano Conference #7 - Enabling Employability



University Social Responsibility: A Primer

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AL AKHAWAYN UNIVERSITY



Relevant Terminology

Social Responsibility

Service-Learning

Community Service

Community Development

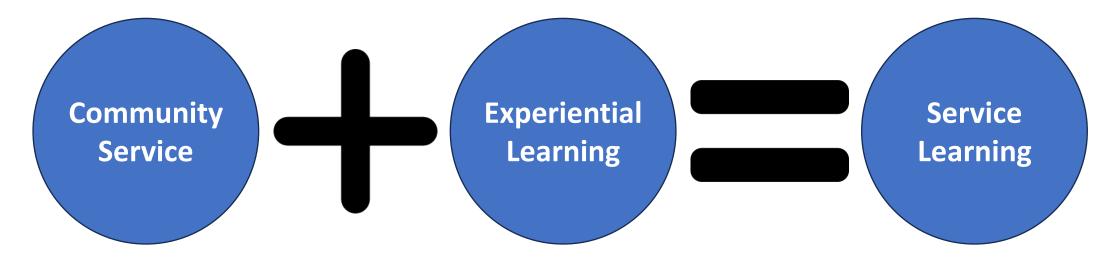
Community Involvement

Civic Engagement

Social internship

Volunteerism

Experiential learning



	COMMUNITY SERVICE	SERVICE LEARNING	INTERNSHIP
PRIMARY INTENDED BENEFICIARY	recipient(s)	recipient(s) and provider	provider
PRIMARY FOCUS	providing meaningful service	providing meaningful service and enhancing classroom learning	learning by doing
INTENDED EDUCATIONAL PURPOSE	moral, personal and social growth and development	Academic learning, enhancing intellectual and civic engagement	Career development and professional preparation
CURRICULAR INTEGRATION	None	Fully integrated into curriculum	Co-curricular or supplemental
NATURE OF SERVICE	Based on student	Based on course topic	Based on industry or career

Community Service vs. Service-Learning

Community Service	Service-Learning
Students remove trash from a riverbed providing a service to the community as volunteers.	 Students remove trash from a riverbed, analyze what they found, share the results and offer suggestions for the community to reduce pollution, and then reflect on what they have learned from the experience.

Chilersit Social Responsibility

Types of Social Responsibility

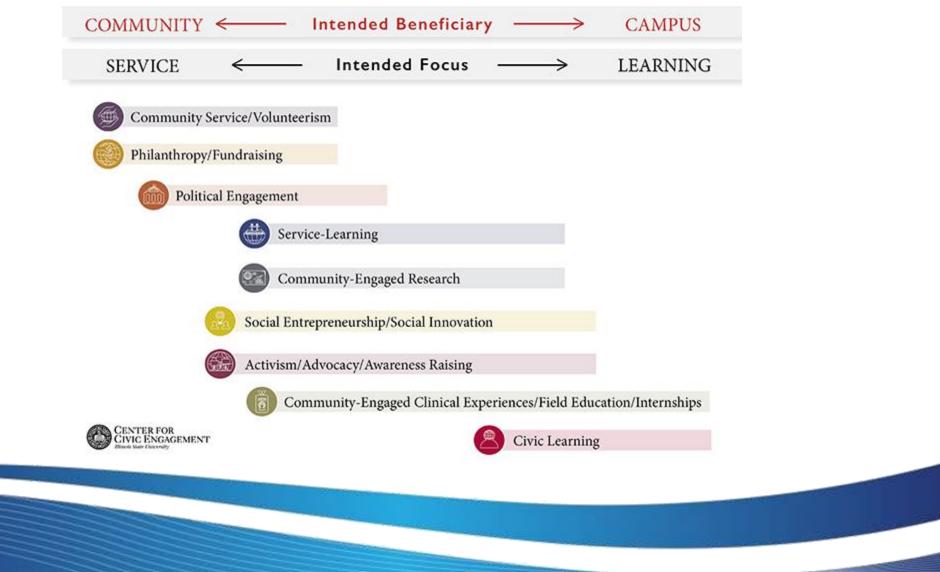
- Environmental Responsibility: the belief that organizations should behave in an environmentally friendly way.
- Ethical Responsibility: the ability to recognize, interpret and act upon multiple principles and values according to the standards within a given field and/or context.
- **Philanthropic Responsibility**: the obligation to give back to communities through charitable donations, volunteerism, and community involvement.
- Economic Responsibility: the practice of making financial decisions based on a commitment to doing good.

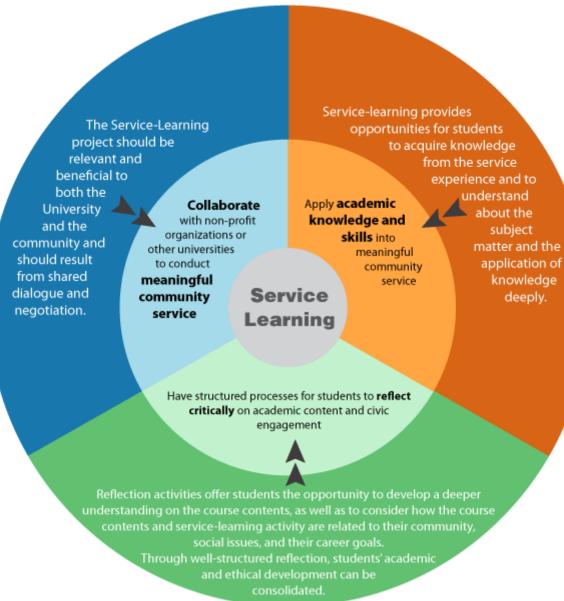


- USR can be put into practice when university leaders emphasize responsibility to the public, ethical behavior, and the need to practice good citizenship.
- University leaders should be role models on ethics and the protection of community health, safety, and the environment.
- Practicing SR refers to support of issues that are important to the public but that are within the limits and resources of the university.
- Examples of such issues include improving education in the community, pursuing environmental excellence, practicing resource conservation, promoting and improving the health of the community, performing community service, conducting research to generate socio-economic development, and providing guidelines for the development and sustainability of society.
- Universities can also influence other organizations and institutes, whether private or public, to form partnerships for addressing these issues and concerns.



TYPES OF CIVIC ENGAGEMENT





The Hong Kong Polytechnic University



AUI's experience in student-focused USR

- Charitable projects (1995-2000)
- Community Service (2000-2012)
- Community Involvement Program (2013-Present...)
- Service-Learning Program (2019-Present)



SL statement in syllabus:

The ultimate objective of service learning is to create an opportunity for you to learn and consolidate concepts covered in class through providing a service to the community. In addition to enhancing learning for students, the service component of the course is equally rewarding academically and civically. There are two parts in this component: the service part and the learning part. For the service part, attendance at the relevant site and active participation are required. The learning part is about you learning as much as possible from the site based on course coverage and insights. You are required to keep a reflective journal about what goes on at the service-learning site. In addition to your onsite experience, you are expected to share your observations with peers and the course instructor, focus individual research to engage in critical reflection about course content in terms of theory and practice. Based on benchmarking and international standards in Service Learning, this syllabus clearly articulates service requirements and their relationship to course objectives and assignments. It includes a timeline and a description of how you will be assessed.

Definition

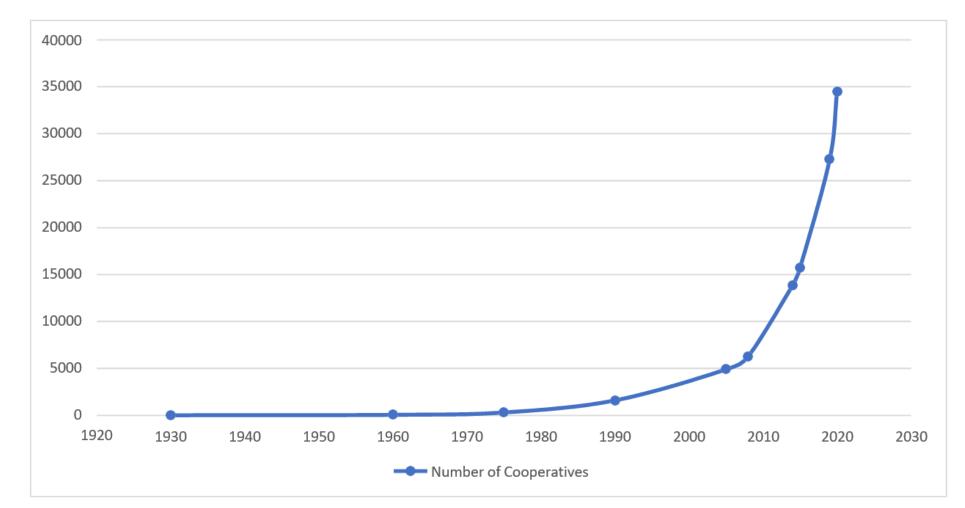
"Service-learning is a course-based, credit-bearing educational experience that allows students to (a) participate in an organized service activity that meets identified community needs and (b) reflect on the service activity in such a way as to gain further understanding of course content, a broader appreciation of the discipline, and an enhanced sense of civic responsibility"

(Bringle & Hatcher, 1995, p. 112).

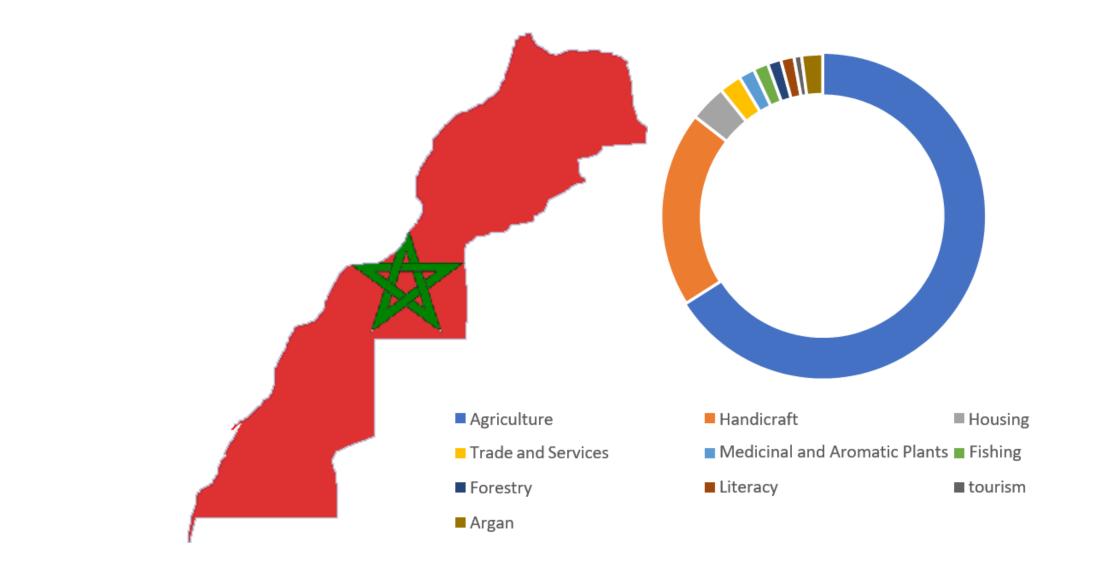
Bringle, R., & Hatcher, J. (1995). A service learning curriculum for faculty. *Michigan Journal of Community Service Learning*, **2**, 112-122.



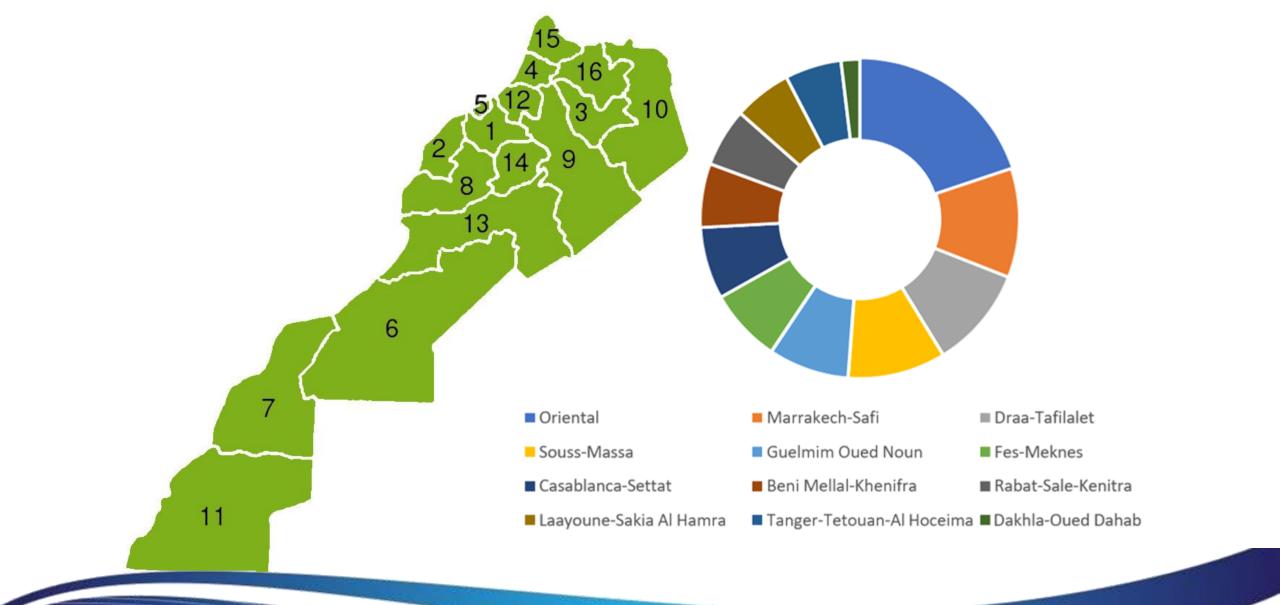


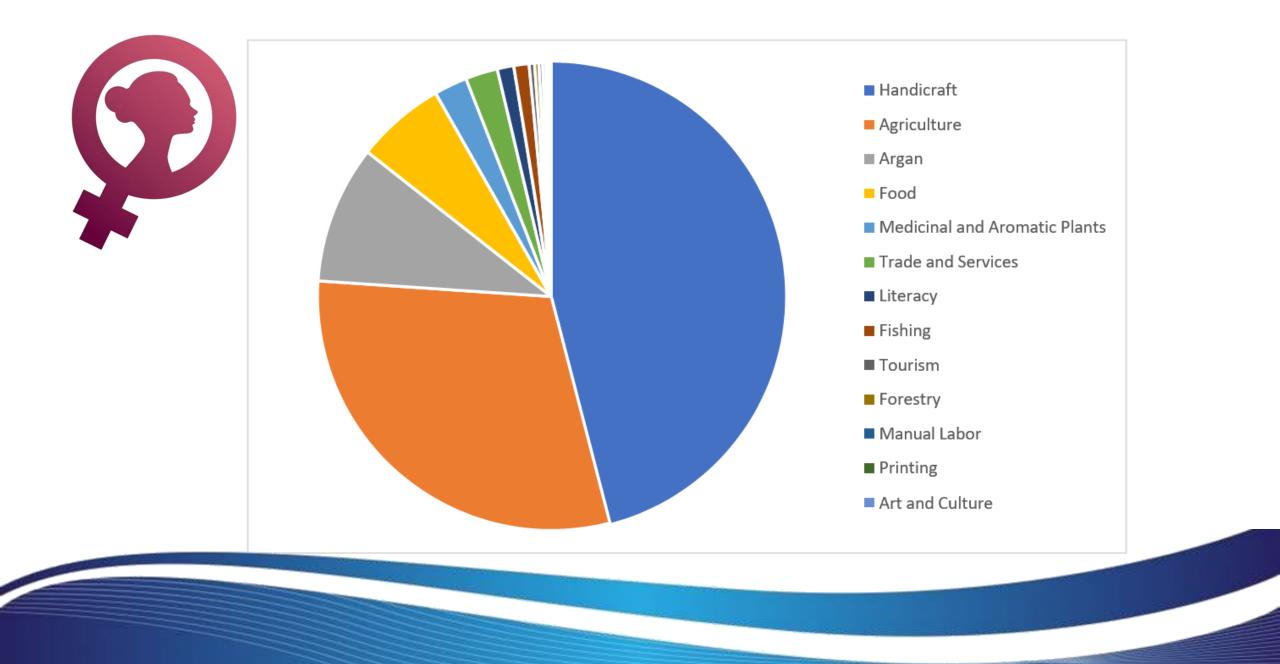


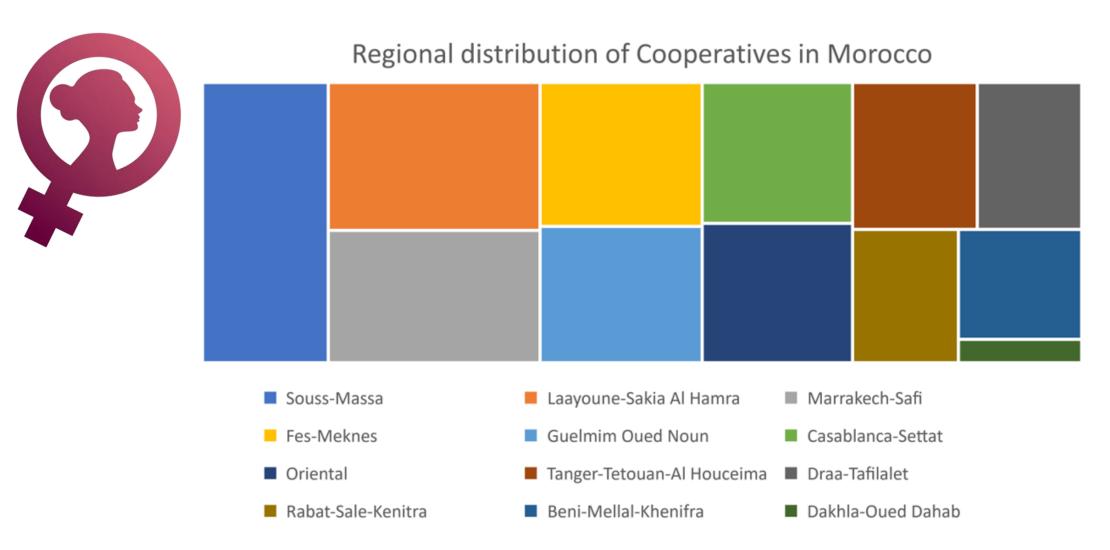














Digital Communication Package for Small Businesses and Cooperatives

- Interactive promotional materials
 - Multilingual menus for restaurants
 - Catalog for businesses & cooperatives
 - Etc.
- Presence online
 - Google Map Pin
 - WhatsApp Business Account with an interactive catalog and price tags
 - Facebook Page / Marketplace
 - Instagram
 - YouTube Channel
 - Etc.

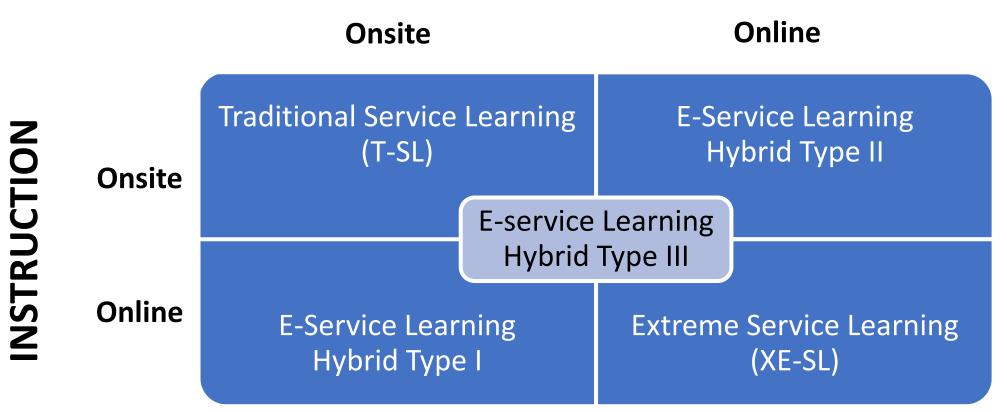


Characteristics of Cooperatives

- Run by women
- Mostly illiterate
- Underprivileged background
- Precarious conditions
- Sometimes single mothers
- Sometimes divorced, with kids to sustain



SERVICE



Types of e-service-learning (Waldner et al., 2012)

 Integrating academic instruction and practice of community service using a variety of digital approaches
 Emphasizes technology as a powerful pedagogical tool

> Service-eLearning (Dailey-Herbert et al., 2008)

e-Service-Learning (Waldner et al., 2012)

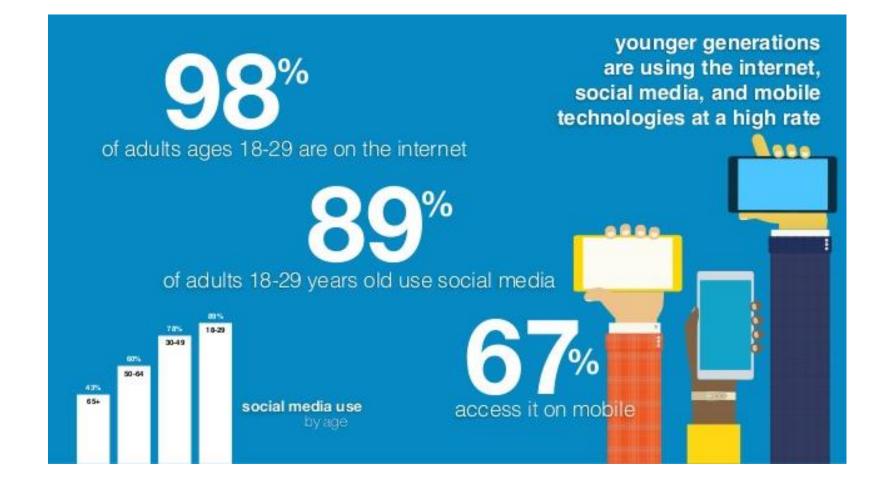
- Instruction and/or service activities are integrated in a variety of ways. They include:
- Hybrid Type 1: Instruction is online, service is on-site.
- Hybrid Type 2: Service is online, instruction is on-site
- Hybrid Type 3: Instruction and service are both partially online, partially on-site
- Hybrid Type 4: Instruction and service are fully online

- Digital instruction and infrastructure supports service activities in multiple communites
- e.g. students working on health disparities in several neighborhoods upload data to a central repository

Distributed Service-Learning (Straight & Sauer, 2004)

Interrelated aspects of digital service-learning (Sandy and Franco, 2014)











Objectives of SL

- Link education to the needs and problems of the community.
- Link curricular objectives with overarching educational goals for sustainable development.
- Understand ones' roles as active members of the community.
- Develop positive attitudes towards community issues.
- Develop students' awareness of ethical and citizenship issues.
- Develop social responsibility and decision-making skills.
- Develop students' social and cultural skills.

• Service learning contributes to providing free and good service to the community.

- The projects presented represent the embodiment of modern learning strategies by employing students' knowledge in service of the community
- The University is one of the first institutions to contribute to the field of service learning.
- Service learning is an increase in regular service in a structured way.



What Service Learning is and what it is not

- links to academic content and standards
- involves students in determining and meeting real community needs
- includes on-going, meaningful reflection and analysis
- is reciprocal in nature, benefiting both the community and the service providers
- can be used in any subject area so long as it is appropriate to learning goals

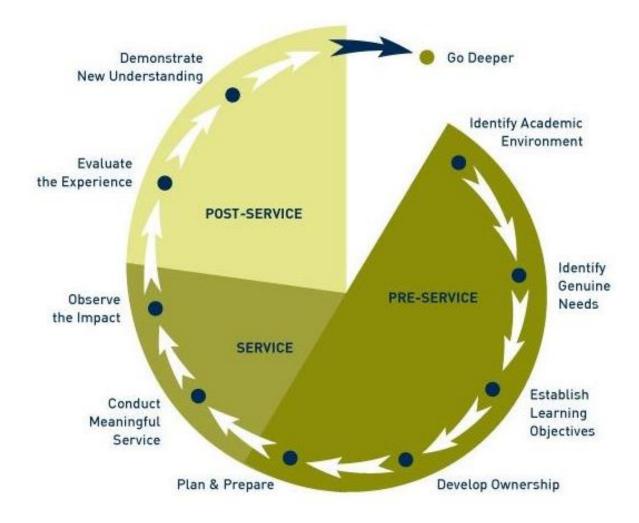
- an episodic volunteer program
- an add-on to an existing curriculum
- logging a set number of community service hours in order to graduate
- service assigned as a form of punishment
- only for 'at risk' students
- one-sided (benefiting only students or only community).

America's National Commission on Service-Learning

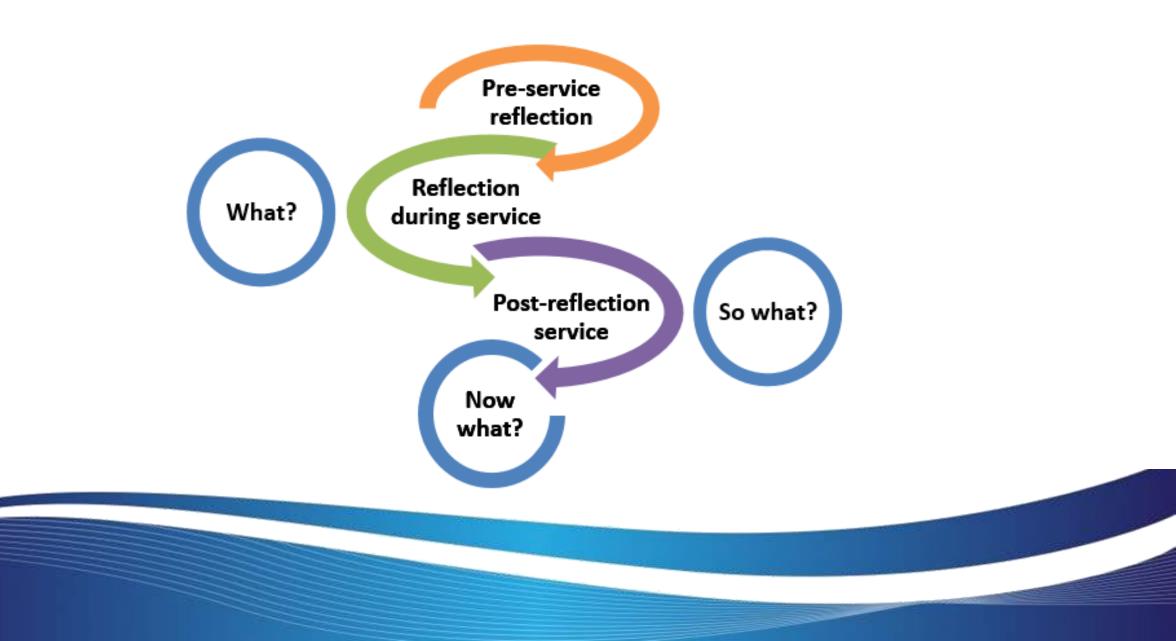


Canadian Academy, Kobe, Japan

SL Cycle



Reflection



What's in it?

- Contributes to raising students' self-awareness through interaction with the community and awareness of the latter's needs.
- Gives students an opportunity to apply information and skills in real-life situations, which enhances their abilities when they enter the job market.
- Expands the concept of learning and makes it go beyond the classroom, making it an ongoing process that strengthens relations between the University and community partners.

- Connects the theoretical aspects of a process and application.
- Provides the student with practical experience that improves his or her academic learning experience.
- Fulfills the needs of the community.
- Gathers people on common issues.
- Makes a difference in the community because it makes the student a real part of it.
- Enhances the sense of citizenship and responsibility.
- Makes the student a productive person.



Benefits for faculty

- Interactive teaching methods and mutual learning between students and faculty.
- Enrichment of course content and understanding of issues affecting communities.
- Knowledge expansion and new horizons for research and development.
- Leadership principles of community participation among students.
- Sense of pride and accomplishment when watching the evolution of student personalities.
- Feeling of satisfaction to provide services to the community.
- Breadth of the network of personal and social relationships.

Benefits for students

- Deep understanding of the curriculum by linking theoretical knowledge with practical reality.
- Extrovert personality of the individual and affirm self-confidence and ability to provide useful service to the community.
- Critical thinking, problem solving and decision-making skills at both individual and collective levels.
- Psychological maturity and reinforcement of the virtue of altruism.
- Individual capabilities and skills that may appear only in the context of real practical situations.
- Network of relationships with different community partners, paving the way for opportunities for training or employment in the future.

Benefits for community partners

- Additional human resources needed to achieve objectives.
- Communication among community partners within a single social fabric.
- Exchange of experiences among community partners, resulting in solutions to social issues and problems.
- Community partners' awareness, especially that of students about community issues.
- Students' enthusiasm is reflected in the service as it comes in the best possible image, at no cost.
- Discovery of the weaknesses of organizations in which students provide service.

Planning for Service-Learning

- What are the expected learning goals?
- How does SL help students reach those goals?
- What will be the teaching role of community?
- What will be evidence of mastery of content?
- How do we measure impact on student success?
- How do we measure impact on community capacity?



Top 3 Cooperatives targeted by e-service learning during the COVID-19 crisis in Spring 2020

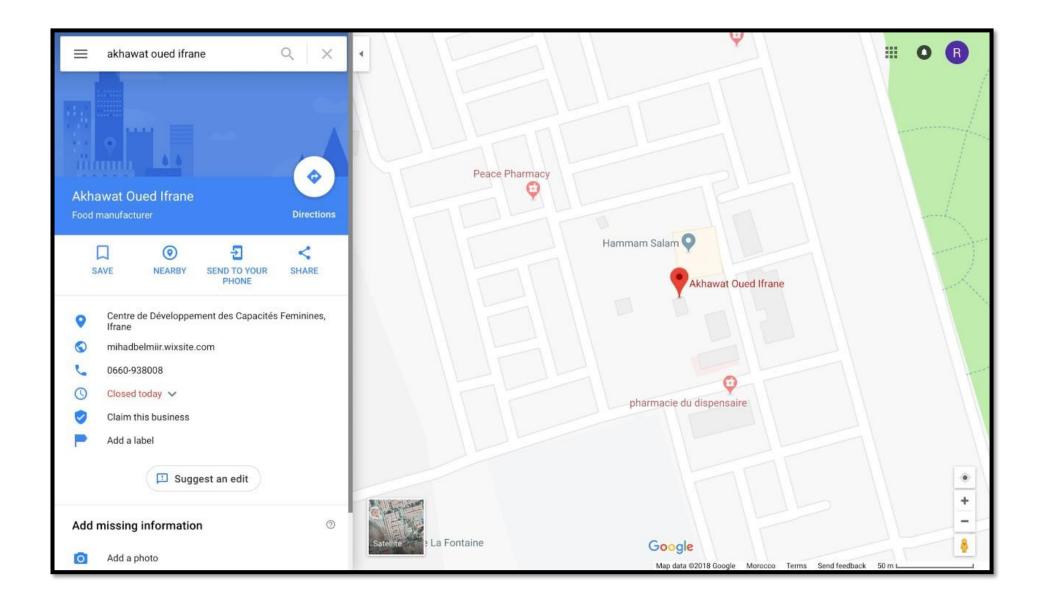
Team Member Names	Cooperative(s)	City-Region	Benchmark	Area	Expert Feedback	Guide	Contribution	Rank
 Imane Kherba Hala Fertat Maha Lakbakbi Omar Regass Oumaima El Bakkouri Chaimaa Rachid 	Association Rechida for the Environment and development (ARED)	Guercif	None	Couscous (planning to expand)	Yes	Yes	Created a FB page. Provided a guide on ONSSA regulations and how to apply for ONSSA compliance certification.	1
 Rami El Manar Es-Slimi Lakiah McCallson Aya Kouch Wijdane Chayat Chaymae Ouahbi 	Al-Marbouh	El Kelaa des Sraghna	None	Olive oil	No	Yes	Guide on how to create a website.	2
 Salma Zekri Younes Messari Hafssa Fakher El Abiari Thami Alaoui 	Tehrbilin Aday Ait Herbil	Guelmim	Yes - 3ème Millénaire, Rhamna, Morocco	Couscous	No	Yes	Updated their FB page and created a guide on how to create a YouTube channel and how to upload a video.	3

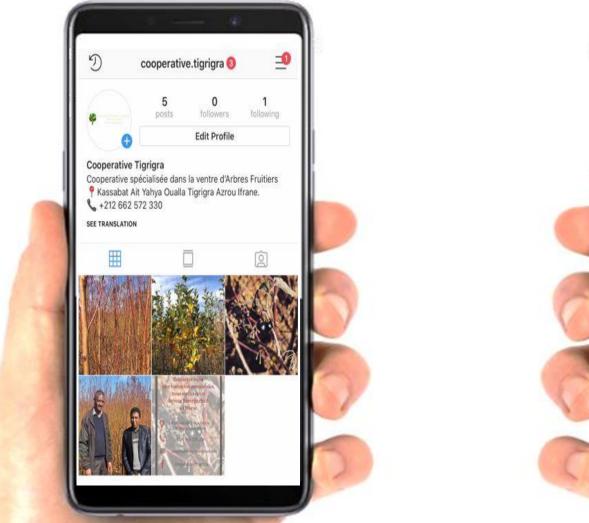


Google Maps

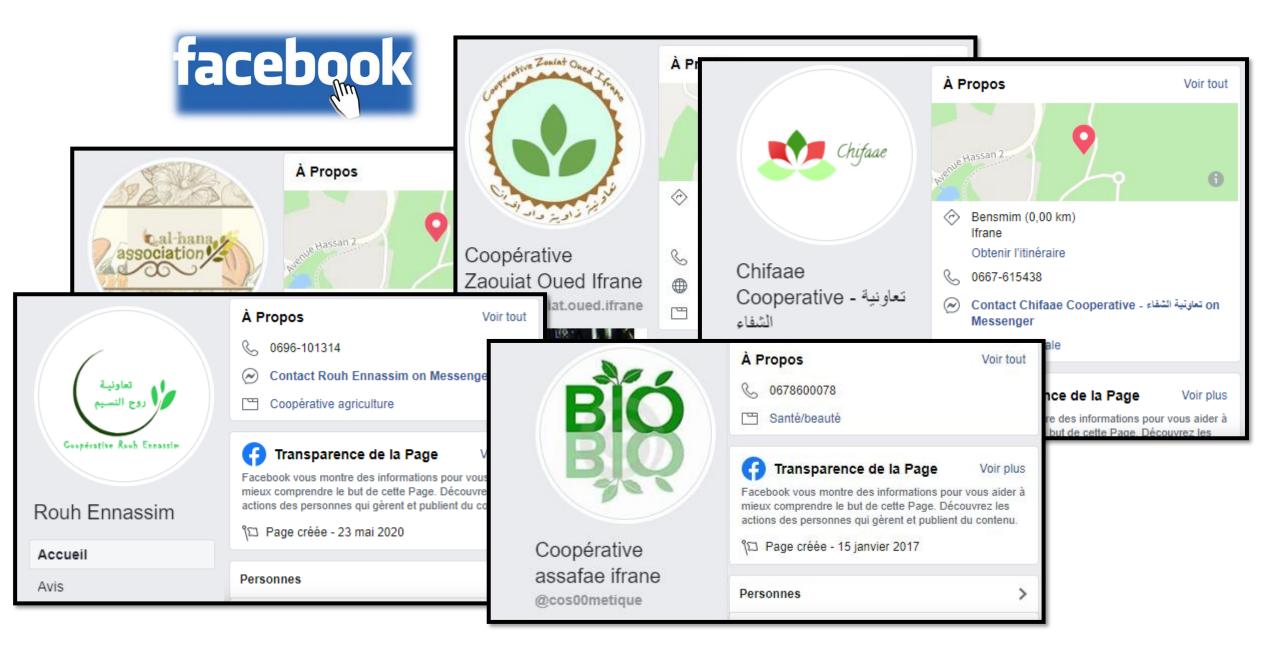
Geo-localization of coops

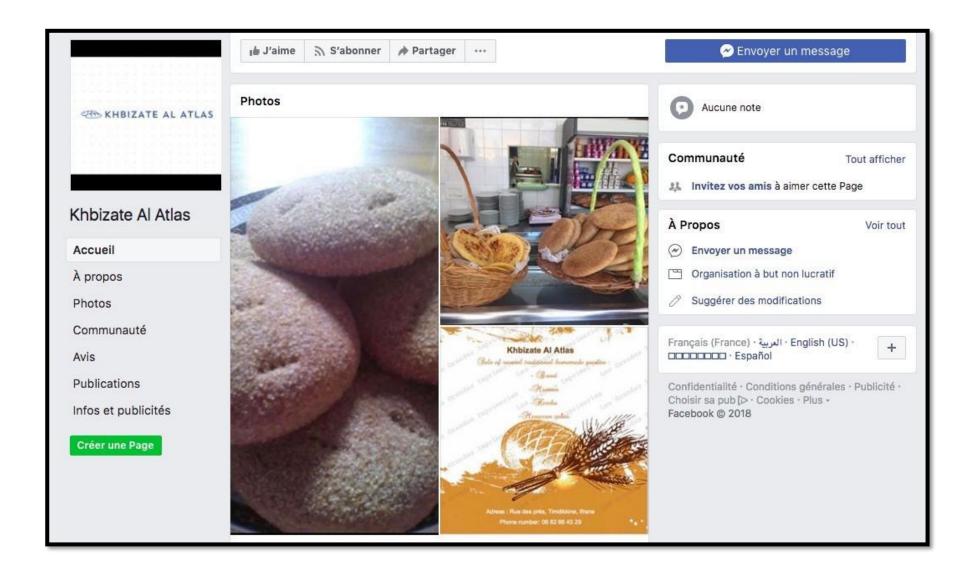














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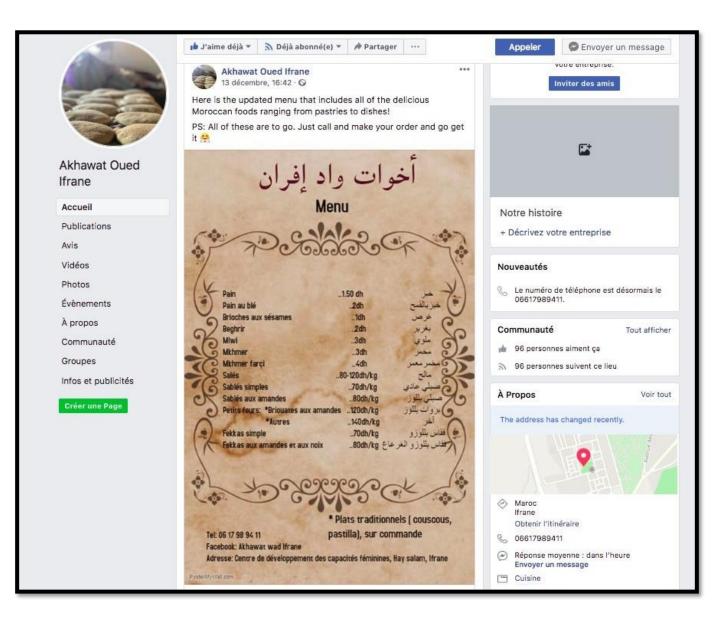


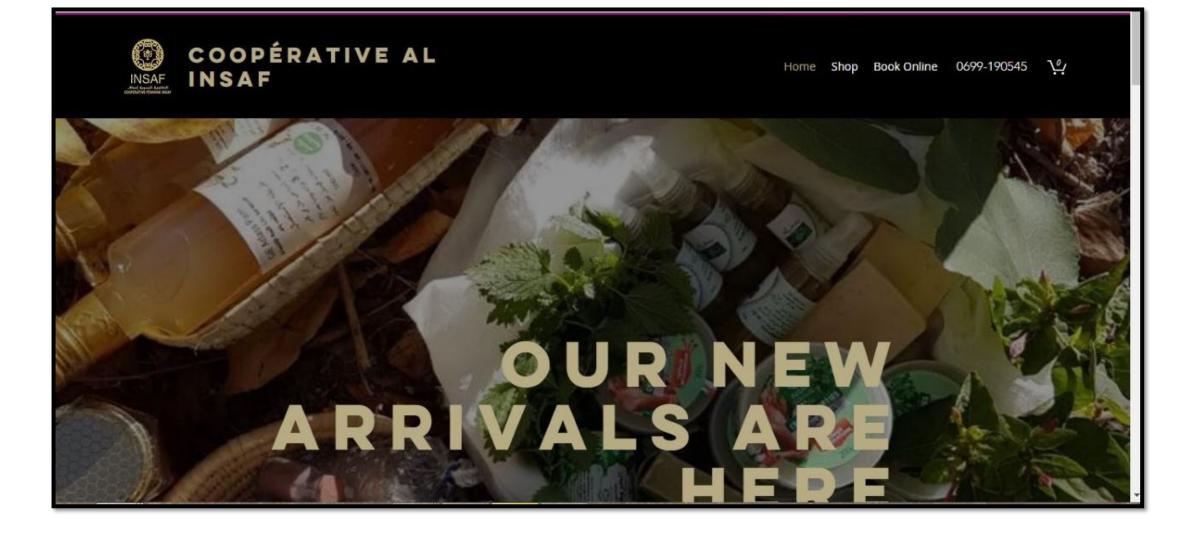






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"C'est le fruitier qui fait le bon fruit, non l'inverse."

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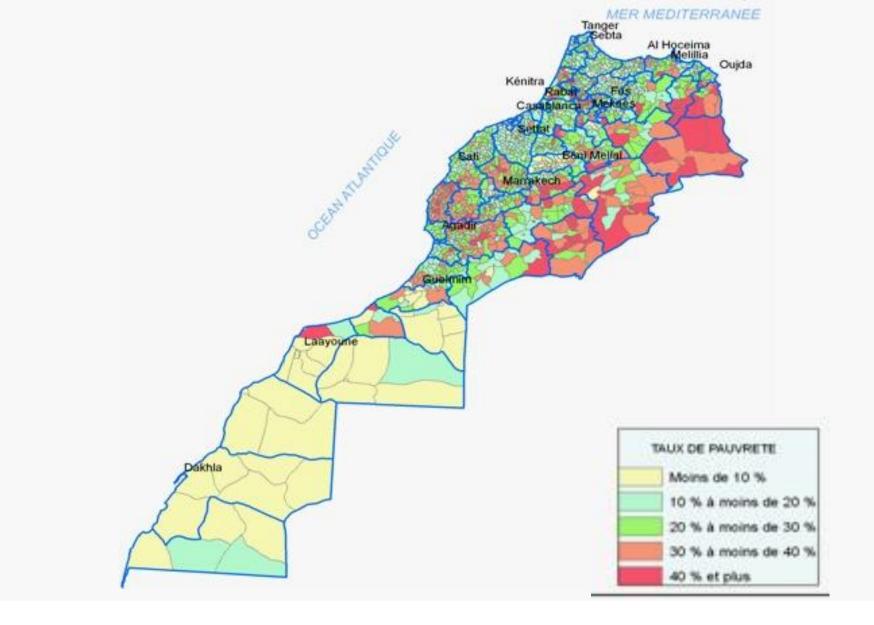




ONSSA OFFICE NATIONAL DE SECURITE SANITAIRE DES PRODUITS AUMENTAIRES OFFECTION REGIONALE DE FES -NELINES للملتجات الغذائمة الفكتب الوطئي للسلامة الصحبة Service de Contrôle et de la Protection Des Végéteux d'Ifranc الترزية الهورية فلس، مكلس معلمة العراقية و وقاية تقباتت إقران الترخيص على المستوى الصحي للمؤسسات والمقاولات في القطاع الغذائي باستثناء متتجات الصبق البحرى وتربية الأحياء المانية بالحياء البحرية Autorisation sur le plan sanitaire des établissements et entreprises du secteur alimentaire hors produits de la pêche maritime et de l'aquaculture marine (Article 5 de la Lai nº 28-07 من القانون رأم (Article 5 de la Lai nº 28-07 Suite à la visite sanitaire du : 13 Mars 2019 تبعا للزيارة الصحية بتاريخ : 13 مارس 2019 L'établissement / l'entreprise : الموسسة /المقاولة: COOPERATIVE ITTIHAD COOPERATIVE ITTIHAD Sis(e) à : الكائنة ب: 1106 Quartier Ain Aghbal Azrou 53100 Province difference 1106 حي عين اغبال أزرو 53100 إقليم افران ترخص على المستوى الصحى لمزاولة النشاط أو الأنشطة المتطق(ة) activité(s): Transformation des céréales et légites en serie تحويل الحبوب و القطائي. Sous le numéro : TCL.15.6.19 تحت رقم: Meknès, le 25 MARS 2019 في Cachet officiel et signature ONSSA الطايع الرسمي والإمضاء Le Orischer Rispinel de l'ONSSA Region Pés - Molubas Henam SAOUD



Crowdsourcing



AUI CIP intervention in Morocco





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